



U.S. Department of Justice
Executive Office for Immigration Review
Office of Policy

Public Resources and Communications Division

*5107 Leesburg Pike, Suite 2500
Falls Church, Virginia 22041*

May 13, 2026

Michelle N. Méndez
Director of Legal Resources and Training
National Immigration Project
1763 Columbia Road NW
Suite 175 #896645
Washington, DC 20009

Dear Director Méndez,

Thank you for your letter dated April 1, 2026, to Executive Office for Immigration Review (EOIR) Director Daren K. Margolin regarding EOIR's Payment Portal. Your letter was referred to EOIR's Office of Policy for a response.

We appreciate feedback regarding EOIR operations and services. EOIR strives to maintain the highest levels of operational excellence in administering the nation's immigration court system and is committed to ensuring that its systems and processes function in accordance with applicable law and policy.

Sincerely,

Bernardo Rodríguez

Bernardo Rodríguez
Chief (Acting)
Public Resources and Communications
Division
Office of Policy