

National Immigration Project Refund Policy

All event registrations, training recordings, and SIJS Index purchases are generally non-refundable. Refunds for event registrations are only granted in exceptional circumstances. Requests must be made within 15 days of the purchase or registration date. Approved returns will be issued via the original method of payment, minus a 6% administrative fee. You may transfer your event registration to another event of equal or lesser value, or apply the payment towards a higher-priced training by covering the difference, within the same calendar year and subject to availability. There are no refunds or transfers for training recordings and SIJS index purchases.

To request a refund, please contact the Operations Manager, Jazmine James, at events@nipnlg.org with details regarding the registration or resource purchase, including the date, amount, and reason for the refund request. We will review your request and may require additional information to verify the circumstances. If approved, refunds will be processed within 5 - 10 business days and issued using the original payment method less than an administrative fee of 6%.

We value your support and are committed to transparent financial practices.

Important Note: This refund policy is subject to change at any time. Please refer to our website for the most up-to-date information.